

## Access Health CT Robo-call Script and Website Communication on Form 1095-A Delays

" Hello, this is Access Health CT calling with an important message regarding your 1095-A tax form. This form will be needed when you prepare your 2014 Federal taxes.. We have experienced delays in sending out some of the 1095-A tax forms. You can expect to see your forms in the mail by the end of February 2015. Once you receive the 1095-A tax form, please use it to prepare your 2014 federal tax return per IRS regulations. If you have any questions, please feel free to contact us at 888-257-1040. Thank you for choosing health coverage through Access Health CT."



Connecticut's Official Health Insurance Marketplace

 

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A small number of AHCT's customers were impacted by a system issue which caused us to delay mailing their 1095A forms. We realize how very important these forms are to our customers. We expect to have this problem resolved and 1095A forms for these customers mailed out by the end of the month.

If you have any additional questions or concerns regarding 1095 tax forms please feel free to contact us at 888-257-1040 or email us at [1095.accesshealth@ct.gov](mailto:1095.accesshealth@ct.gov). We apologize for any inconvenience this may have caused.

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Open Enrollment for the 2015 plan year begins on November 15, 2014 and ends on February 15, 2015. [read more](#)

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