



# Welcome to Covered California

We are pleased to have you as a member of Covered California and would like to share some important information about your coverage.

Once you have paid your first premium for 2015 to your health plan, you should receive a welcome packet with your identification card. If you need to see a doctor before you receive this information, call your health plan.

As a member, there are important things that you should keep in mind:

- **Register online.** Create an online CoveredCA.com account, if you do not already have one. Through your online account you will be able to report any changes, review your financial assistance amount, and Covered California account information. Once you log in to your CoveredCA.com account, you can find a link to your Summary of Benefits and Coverage (SBC).
- **Use your health plan.** Be sure to take advantage of the free preventive care included with your plan. And, new this year, all Covered California health plans have pediatric dental coverage included.
- **Pay your premium to your health plan every month.** Remember, if you are receiving Advanced Premium Tax Credits, the federal government pays part of your premium directly to the health insurance carrier and you get billed only for the portion you owe.
- **Report your income and life changes to us at (800) 300-1506.** To be sure that you are receiving the correct financial assistance and to avoid any surprises at tax time, be sure to report any changes in your income or life circumstances such as a birth or change of address.

**It is important that you understand what your health plan offers, so that you can make the most of it. Enclosed is more information about using your plan such as:**

- Choosing and making an appointment with a doctor or other provider
- Examples of free preventive care: blood pressure and cholesterol screenings, mammograms and cervical cancer screenings, diabetes testing and common children's vaccinations
- Filling prescriptions
- Understanding health insurance terms. You can also find a comprehensive list of health insurance terms on our website, CoveredCA.com
- Your rights and protections and how to appeal and file a complaint

If you have questions about your health plan benefits, please contact your health insurance carrier directly. You can visit their website or call the phone number found on the back of your insurance identification card. For more information, visit CoveredCA.com.

Thank you for choosing Covered California.